

West Lakes Emergency Phone Numbers

EMERGENCY SERVICES	
Service	Contact Number
Ambulance / Police / Fire Emergency	000
Police – General Enquiries	131 444
State Emergency Service (SES)	132 500
Poisons Information Centre	13 11 26
LOCAL EMERGENCY AND MEDICAL CONTACTS	
Service	Contact Number
Henley Beach Police Station	08 8356 2555
Queen Elizabeth Hospital	08 8222 6000
Women's and Children's Hospital	08 8161 7000
Old Port Road Medical Centre 1202 Old Port Road, Royal Park SA Operating Hours: Monday to Friday: 7:00am – 10:00pm Weekends & Public Holidays: 8:00am – 10:00pm	08 8447 0000
ROWING SA EMERGENCY CONTACTS	
Operational Contact	Contact Details
RSA Safety Officer (Weekdays)	(08) 8242 3288 / 0499 898 373
RSA Safety Officer (Regatta Days)	Regatta Referee
RSA First Aid Location (Regatta Days)	Regatta Control
First Aid Equipment	
Location	Details
Rowing SA First Aid Kit	Office
Regatta First Aid Kit	Regatta Control (Regatta Days)
Umpires	Umpires Shed
AED Location	Details
AED Location 1	Base of Regatta Control
AED Location 2	Indoor Rowing Room

Affiliated organisations are encouraged to:

- familiarise participants and volunteers with AED locations;
- maintain unobstructed access to AED equipment;
- and regularly inspect first aid equipment.

EMERGENCY RESPONSE EXPECTATIONS

Where an emergency occurs, the following priorities should apply:

1. Preserve life and ensure immediate safety;
2. Contact emergency services where required;
3. Remove persons from immediate danger where safe to do so;
4. Provide first aid within the limits of training and competence;
5. Notify appropriate Rowing SA operational personnel;
6. Preserve the scene where appropriate;
7. Complete incident reporting requirements as soon as practicable.

Where uncertainty exists, emergency services should be contacted immediately.

WATER EMERGENCIES

Where a water emergency occurs:

- safety boats should respond where safe and appropriate;
- emergency services should be contacted immediately where serious risk exists;
- and all persons should follow directions issued by emergency

responders or operational personnel.

Water emergencies may include:

- capsizes;
- missing persons;
- person overboard situations;
- collisions;
- medical emergencies;
- or environmental hazards.

SERIOUS INCIDENT ESCALATION

Serious incidents must be escalated immediately to:

- emergency services where required;
- Rowing SA operational personnel;
- and relevant event officials or venue management.

Examples of serious incidents may include:

- fatality;
- serious injury or illness;
- hospitalisation;
- person overboard incidents;
- significant collisions;
- fire;
- electrical incidents;
- structural failures;
- dangerous occurrences;
- or serious safeguarding concerns.

Certain incidents may also require notification to:

- SafeWork SA;
- marine authorities;
- or other regulatory agencies.

INCIDENT REPORTING

All incidents, hazards, injuries, near misses, and operational concerns should be reported to Rowing SA as soon as practicable.

Incident reporting supports:

- participant safety;
- risk management;
- procedural fairness;
- operational review;
- and ongoing safety improvement.

The existing emergency contact sheet directs all incidents and near misses to be reported through the Rowing SA reporting process.

Please report all incidents or near misses to Rowing SA by completing the form via this QR code



or our website here <https://rowingsa.asn.au/incident-reporting/>

EMERGENCY ACCESS AND OPERATIONAL CONTROL

Emergency access points, gates, pathways, and operational corridors must remain unobstructed at all times.

Vehicles, trailers, bicycles, boats, equipment, or spectators must not obstruct:

- emergency vehicle access;
- operational response routes;
- or designated emergency assembly areas.

During events or emergency situations, all persons must comply with directions issued by:

- emergency services;
- event officials;
- Rowing SA operational personnel;
- or venue management.